Welcome to the “Technology at Maryland” Session
The Division of Information Technology is the central IT organization for the university.

www.it.umd.edu
The Division of IT Service Desk is the primary resource for IT assistance and technical information at the university.

Communicate with a Service Desk representative in person, over the phone, or via the Web. Use the IT Service Center online to see system and outage alerts, to search the Knowledge Base for info, or to initiate and track help requests 24 hours a day.

www.helpdesk.umd.edu  
www.itsc.umd.edu
The Division of IT and the university have negotiated several technology discount programs to benefit students, faculty, and staff.

www.it.umd.edu/techsavings
Popular **Adobe, Microsoft**, and other software is available at no additional cost.

[www.terpware.umd.edu](http://www.terpware.umd.edu)
Use lynda.com online training videos to learn how to use the Adobe and Microsoft programs as well as other software, creative, and business skills that can help with your projects and boost your resume.

www.lyndatraining.umd.edu
Box is UMD’s cloud-based collaboration and storage system that provides a Web interface for uploading, downloading, sharing, and discussing files.

Use your 50 GB of space to back up your files and sync them on multiple devices, share files with others via Web links, or collaborate with a group by sharing content with group members, creating a workflow, and making comments and edits within Box.

www.it.umd.edu/box
TERPmail is the official email and calendar service for UMD undergraduate students.

www.terpmail.umd.edu
Every student living in a university residence hall has access to a high-speed data connection as well as a telephone jack and voice mail account.

The wireless network is available in all residence halls for when you are not in your own room.
The university’s wireless network is one of the largest in the country with approximately 5,300 access points providing convenient wireless access in almost every campus building — including all academic buildings and residence halls as well as the Stamp Student Union, McKeldin and Hornbake libraries, and select outside areas.

www.it.umd.edu/wireless
eduroam

The university is a member of a secure, worldwide roaming Internet access service developed for the international research and education community.
Computer labs are available for student use; some are available 24 hours a day.
Public Emergency Response Telephones (PERT) are available all over campus so you can call for help at the touch of a button.

www.it.umd.edu/units/nts/voicesys/emergency2.html
Several technologies can alert university community members in emergency situations.

- Email
- Text Messaging
- Siren
- Alertus

www.umd.edu/emergencypreparedness
The mission of Project NEThics is to promote responsible use of information technology through user education and policy enforcement.

The primary functions include education, case investigation and referral, and enforcement of UMD’s acceptable use policy. The Policy on the Acceptable Use of Information Technology Resources gives guidelines on how university community members should use IT resources responsibly and outlines types of prohibited conduct (like unauthorized account access, commercial use, and illegal activity).
Testudo is an online resource offering course registration, course availability, grade inquiries, housing and meal plan information, and much more.

www.testudo.umd.edu
ELMS (Canvas) is the university’s learning management system.
The university has 302 Technology Classrooms. Instructors using these classrooms can capture their lectures and materials electronically for students to access later via ELMS or on mobile devices.

www.it.umd.edu/tc
CourseEvalUM is an online system that allows students to evaluate their most recent courses.
The Division of IT hires students for a variety of jobs. Visit the website for current availability.

www.it.umd.edu/Employment/StudentPositions/
You can access this presentation online at www.it.umd.edu/visitors.html. Click on the “Technology at Maryland Presentation for Admitted Students” link.